



# ShowingTime SMS Notification Opt-In

Agents,

ShowingTime sends important updates about your listing appointments via text message. Recently these messages may not have always reached you or your clients due to mobile carriers blocking text notifications from ShowingTime.

To ensure they are taking the necessary steps to keep agents informed on listing appointments and activity, ShowingTime will have a new opt-in process to improve their text message notification system.

We wanted to provide some more information around the new feature and steps for opting in, if you so choose:

- When a new mobile number is added to the ShowingTime system, or after 60 days of inactivity for an existing mobile number, ShowingTime will send a message to opt-in to text messages again. It will state: **"You've been added to ShowingTime to receive texts for real estate appointments and messages. To give ShowingTime permission to send you these messages at this number, reply START to confirm or STOP to not receive text messages."**
- Additional messages will be paused until ShowingTime receives confirmation. The prompt will be sent up to three times to ensure proper acknowledgment.
- Once confirmation is received, any messages that were not sent while waiting for the opt-in will be delivered.
- If there is no response or if the recipient replies with STOP the mobile number will be marked as "Do Not Send" and no further text notifications will be sent to that number.

We recommend downloading the ShowingTime mobile app, a reliable method for receiving ShowingTime notifications to supplement SMS messages. Your clients can also download the Home by ShowingTime app to stay informed throughout their buying or selling journey.

Download the ShowingTime mobile app for real estate professionals.

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Download the Home by ShowingTime mobile app for buyers and sellers:

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